



## Membership Application Form

I accept the terms and conditions (*see overleaf*)

Preferred method of communication (*tick one*)

email  sms

I do NOT wish to receive any communications from The Full Moon Hotel

Pokies | Keno | Sports Bar with TAB  
Drive-thru Bottle Shops | Functions  
Restaurant & Bar | Cafè | Live  
Entertainment

### Bottleshop Locations

#### Bottlemart Sandgate

Shop 1, 51 Brighton Road, Sandgate

#### Bottlemart Ibis Central

4/8 Lagoon Street, Sandgate

#### Bottlemart Boondall Sue's Korner

Shop 14, 2128 Sandgate Road, Boondall

#### Bottlemart Full Moon Hotel

118 Eagle Terrace, Sandgate



118 Eagle Terrace, Sandgate  
[www.fullmoonhotel.com.au](http://www.fullmoonhotel.com.au)  
Phone 07 3869 0544



## How to be rewarded...

Members can make the most of discounts, earn points and redeem points each time they present their card while making food or beverage purchases in our Restaurant, Bars, VIP Gaming Lounge & our 4 local Bottle shops.

### 1 POINT

for every  
\$5 turnover  
on gaming  
machines

### 2 POINTS

for every  
\$1 spend  
on food &  
beverage

The Full Moon Hotel Members Rewards offer four levels each with differing rewards and benefits

All members will commence in the Crystal level, moving through to Sapphire, Ruby and the top level, Jade. Your membership level is based on how many reward ratings you've earned on your activity at the Full Moon Hotel.

## Members Perks



	CRYSTAL	SAPPHIRE	RUBY	JADE
Beverage discounts	✓	✓	✓	✓
Meal discounts	✓	✓	✓	✓
Birthday bonus points	✓	✓	✓	✓
Birthday bonus rewards	✓	✓	✓	✓
Visitation bonus rewards	✓	✓	✓	✓
Cash redemption on points	✓	✓	✓	✓
Special event invitation			✓	✓
Birthday Pints	✓	✓	✓	✓
My Cash Gaming Bonus			✓	✓
Major Events Discounts				✓
Christmas Function Invitation				✓
VIP Birthday Gift				✓

## What are the Benefits?

Members can make the most of discounts, earn points and redeem points each time membership cards are presented when making beverage or food purchases in our Restaurant, Bars & four local Bottle shops. Additionally, points are earned when membership are inserted into the Gaming Machines during play.

Visitation points can be earned once daily, via swiping their membership card at the Members Kiosk, which is located in the VIP Gaming Lounge.

## FMH Rewards Ratings & Tiers:

Full Moon Hotel Rewards Ratings balance determines the tier level. Entry level is Crystal, which then progresses through to Sapphire, Ruby and Jade.

Members will automatically move up a tier once they have accumulated enough points to improve their rating.

## Checking your Balance:

Members can check their Full Moon Hotel Rewards point balance at any time via the Restaurant, Bars & Members Kiosk, which is located in the VIP Gaming Lounge.

## Redeeming your Points:

Full Moon Hotel Rewards points are redeemable when making food or beverage purchases in our Restaurant & Bars. Members have a 12-month window to redeem their points. When you redeem your points, the oldest points accrued will automatically deduct first. Additionally, you can redeem points for cash at any time via the Members Kiosk, which is located in our VIP Gaming Lounge.

## What if I have more Questions?

If you would like to know more about our Full Moon Hotel Rewards program, please see one of our friendly staff members.

### Terms and Conditions:

1. Full Moon Hotel Membership is a FREE program open to all patrons over the age of 18 years.
2. Full Moon Hotel Membership will be known as FMHM throughout the Terms and Conditions.
3. Management reserves the right to impose restrictions on the FMHM at their discretion.
4. The prize rewards or discount offers cannot be transferred or assigned to any other person, other than the Member.
5. Management will resolve any dispute which arises from a Member's connection with FMHM at its own discretion.
6. FMHM points earned must be redeemed within twelve (12) months of the date they were accrued.
7. To accumulate a FMHM Loyalty Rating, the Member must:
  - Have a membership card inserted and accepted in the gaming machine whilst playing.
  - Present their membership card when making purchases at the Point-of-Sale terminals throughout the Full Moon Hotel or Bottle-shops.
8. It is the responsibility of the Member to ensure their card is properly inserted into the gaming machine to earn FMHM points.
9. Different accrual rates and redemptions apply for FMHM tiered loyalty level.
10. Management will not be liable to any unauthorised use of a member's card and the subsequent accumulation or redemption of FMHM points.
11. Redemption of FMHM points must be done in person by the Member and their assigned membership card must be presented.
12. The Full Moon Hotel is not responsible for any lost or stolen member's cards. In the event of a lost or stolen card, it must be reported to Management immediately.
13. The Full Moon Hotel reserve the right to correct and balance of FMHM points resulting in malfunctions, operator error, fraud and/ or other causes.
14. Members must be 18+ to be eligible to use the FMHM loyalty program.
15. Management reserves the right to amend the conditions of the loyalty program.

### Privacy notice:

Full Moon hotel is committed to the privacy of its Members. While the information collected from Members is important to provide our products and services, our most important asset is our patrons' trust. Information collected will be done so, to strict security standards, it will only be used to improve our services and products.