

TERMS & CONDITIONS

PROMOTION: GAMING LOUNGE PROMO - CUPID CASH

Persons under the age of 18 years, employees of this venue or associated agencies and printers are not eligible to enter.

Start time and date: Monday 10AM // 31ST January

Draw time and date:

Minor draw: 5th Feb 3 - 4PM

Minor draw: 12th Feb 3 - 4PM

Minor draw: 19th Feb 3 - 4PM

Major draw: 26th Feb 3 - 4PM

Prize List:

3 x minor draws // \$500

1 x major draw // \$1500

Prize draws: Participating venue will conduct an in-house draw from the nominated time above. Entry tickets will be automatically generated using your members card following the below conditions:

- For every \$5 gaming turnover

Ticket quantity can be checked at the member's kiosk or any gaming machine vector unit

Management reserve the right to change draw times at any time without giving prior notification.

Management reserve the right to change entry conditions at any time without giving prior notification.

Patrons are required to validate all entries from 1PM on the Saturday of the draw, at the Hotel to be eligible to win.

This can be done by swiping their membership card at the member's kiosk. Validating entries is a requirement and responsibility of the patron.

The winner's name and member number will be announced in the hotel.

Winner must be present within the gaming area to claim either a major or minor prize.

Winner has 2 minutes to present themselves to staff to claim this prize.

Failure to present themselves to staff will result in a redraw until a winner is found.

Management/ Staff at the venue, reserve the right to withdraw any prize, voucher / offer, if they deem that there is reasonable ground to do so.

This may include printing or design errors, or if a prize, voucher / offer has been tampered with.

Winner may be required to produce suitable ID to prove their identity.

The promoter's decision is final and no correspondence will be entered into. All entries become the property of the promoter. Entry forms may, at the promoter's decision, be declared void if illegible, tampered with or incomplete in any manner.

Entry into this promotion is deemed to be an acceptance of the above terms and conditions.

We are committed to your responsible enjoyment of gaming.

Participating venue details:

Full Moon Hotel

118 Eagle Terrace

Sandgate QLD

Phone: 07 3869 0544

www.fullmoonhotel.com.au

STAFF INFORMATION & FAQ'S

Here are all the details you need to answer any questions, customers and effectively promote the 'CUPID'S CASH GIVEAWAY' while serving customers. Please read the T&C's on the following page!

THE HIGHLIGHTS:

- Cupid's Cash is a Gaming Lounge cash giveaway of \$3000
- Patrons can gain entry for every \$5 turnover in the Gaming Lounge
- Patron must be over 18 years and a FMH Rewards Member at the time of purchase to enter.
- Entry is automatically generated for every \$5 gaming turnover when swiping Rewards card
- Promotion commences on Monday, 31st January 2022
- Winner is drawn from 3 - 4PM on Saturday's during the month of February at the Full Moon Hotel
- Winner must be present to win
- Unlimited entries permitted

FURTHER DETAILS:

- The \$3000 cash giveaway is broken down into the following prize list:
3 x minor prize \$500 + 1 x major prize \$1500
- Entry tickets will be generated automatically for each gaming turnover of \$5 when swiping FMH Rewards Members card
- There are no manual / paper entry tickets to be completed, details for entry are generated automatically
- Entry ticket quantities can be checked at the members kiosk or any gaming machine vector unit
- Patron must be FMH Rewards Member to enter
- Patron must be present at the Hotel on during Saturday draws to collect prize
- Patron's are required to validate all entries from 1PM on the Saturday of the draw at the Hotel to be eligible to win. This can be done by swiping their members card at the members kiosk.
- Terms and Conditions ("T&C's) are on display in the Gaming Room and our website www.fullmoonhotel.com.au/gaming

QUESTIONS YOU MAY BE ASKED AND HOW TO RESPOND:

- **"How do I become a Full Moon Hotel Rewards Member?"**
 - Visit our website at www.fullmoonhotel.com.au/memberships and complete the online form. Management will be in contact when membership card is ready to collect. Memberships take up to 72 hours to process and patron's must show their ID upon collection.
- **"I'm not a Member yet. Can I enter the draw without Membership?"**
 - It isn't possible to enter the promotion without Membership. You can apply for membership through our website or visiting the Gaming Lounge. It's free and super easy!
- **"Where/ How are entries recorded?"**
 - We have a 'Virtual Barrel' to generate and record entries through our till and gaming software. You can check entries / ticket quantities at the member kiosk or any gaming machine vector unit.
- **"What time exactly is the prize draw?"**
 - Winners will be announced from 3 - 4PM. We cannot give any prior indication of what time each prize will be drawn. Be here from 3PM so you don't miss out!
- **"Where in the Hotel will the draw take place?"**
 - Prize draws are drawn from 3 - 4PM each Saturday of February. The draw will take place in the Gaming Lounge and be announced via microphone.
- **"I can't be present at the Hotel on the day of the draw, can I still win?"**
 - Entries must be validated on the Saturday of the draw from 1PM. You can validate your entry by swiping your Rewards Card at the members kiosk (so we know you are at the Hotel) and the winner must be present. There are no exceptions to this condition. Once the name has been announced, the winner has 2 minutes to present themselves to staff to accept the prize, otherwise there will be a re-draw